

Patient Safety is important and we need your help through open communication and active participation. Discussed in this brochure are ways you can help.



**Streamwood Behavior
Healthcare System**

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STREAMWOOD
BEHAVIORAL
HEALTHCARE
SYSTEM

SAFETY FIRST



MEDICATIONS:

1. Tell us about ALL the medications you take. Include those prescribed by other physicians as well as non-prescription/over the counter substances including eye drops, ear drops, antacid, laxatives, vitamins and minerals, alternative, herbal or homeopathic medications and topical lotions. We also need to know if you smoke, chew tobacco, drink alcohol or take street drugs. When you go home, our staff will go over exactly which medicines you should continue taking, including the ones you have at home.
2. Tell us about anything you are allergic to or have had reactions to. (such as rash, stomach upset, etc.)
3. Tell us about any past positive or negative medication effects.
4. Keep a written list of your medications, including doses and time you take them, so we may keep a copy of it for your records.
5. Be sure you understand all instructions about taking your medications.
6. If we provide a medication that doesn't look right, question us about it.
7. Ask to be told the name and purpose of every drug we give you.
8. Don't take any medications unless the caregiver has first checked your photo ID and date of birth.



9. Tell us if you think you are pregnant.
10. Let us know when you had your TB test and the results of that test.

OTHER ISSUES:

1. Keep your personal possessions to a minimum. Send any items you don't need home with a family member or guardian. Know where your glasses, other special needs and devices are at all times
2. Speak up if you have any questions or concerns.
3. Speak up if your doctor has not told you about scheduled tests or procedures and a caregiver comes in to do one. Have us double check the recorded order from your doctor.
4. Don't let anyone do a test or procedure who has not checked your photo ID and date of birth.
5. Tell your doctor, nurses and other caregivers how you feel. Don't feel like you are complaining. They need to know.
6. Learn about you condition and treatment. Ask questions.
7. If you see an unsafe situation or hazardous condition, please let us know



8. Let our staff know if another patient is making you feel uncomfortable. We will reinforce the boundary limits.
9. Let our staff know if you feel like hurting yourself or someone else. We will help you work through these feelings
10. Patients are to interact in public places only. There is no visiting allowed in private rooms.
11. Contraband items (personal hygiene items) are used with supervision at scheduled times only. For your safety, please do not share these items with others
12. Let the cafeteria staff know of your special diet needs at every meal. They will assure that you will receive the appropriate foods as ordered.

FALL PREVENTION:

1. Tell the nurse or your doctor if you feel dizzy or sick from your medications.
2. Don't run in the halls or climb on furniture.
3. Make sure you dry off after showering to prevent slipping.
4. If you have an idea to help prevent falls tell the staff.
5. If you do fall, tell the nurse.

